

MACOMB COUNTY

Human Resources and Labor Relations Department

1 S. Main Street, 6th Floor, Mount Clemens, MI 48043 • Phone (586)469-5280 • Fax (586)469-6974

CARRIER CONTACT INFORMATION

Websites help you search for specialist and general practitioners. They are also very informative with what special discount programs are offered, learn where to send claims, obtain forms on-line, e-mail the carrier with question, etc. Below are the carrier's web addresses and customer service numbers for your reference.

AudioNet Hearing (retiree only)	http://www.audionetamerica.com	586-519-0082
BASIC flex (employee only)	https://www.basiconline.com	1-800-444-1922
BASIC Claims (employee only)	https://claims.basiconline.com/	
BlueCare Network	http://www.bcbsm.com	1-800-662-6667
BlueCross/BlueShield	http://www.bcbsm.com	1-877-790-2583
Delta Dental	http://www.deltadentalmi.com	1-800-482-8915
Golden Dental (employee only)	https://www.goldendentalplans.com	1-800-451-5918
Health Alliance Plan	https://www.hap.org	1-800-422-4641
Medicare Plus Blue Group PPO (retiree only)	https://www.bcbsm.com/medicare	1-866-684-8216
The Standard	https://www.standard.com/	1-800-378-2389
SVS	http://www.svsvision.com	1-800-225-3095