



## Now that you're a member – let's get personalized on hap.org

Guests are always welcome on our website. But members have access to so much more. Once you register on **hap.org**, you'll have 24/7 access to free, secure, digital self-service tools. It only takes about five minutes to register for your personalized HAP account. All you need is your health plan ID card and your computer. When you log in at **hap.org**, you'll have access to your personalized health plan information. Here are just a few things you can see and do:

- **Request a new ID Card** – Instantly request or download an ID card for yourself or a dependent on your contract (under 18)
  - **Find a doctor or facility** – Choose or change your PCP. See a list of urgent care centers, hospitals and more
  - **My Prescriptions** – Look up a drug, view your prescription and pharmacy history, locate a pharmacy
  - **Claims & Referrals** – View your claims, and referral histories up to 18 months
  - **Learn what's covered** – View your health plan documents such as your contract/policy, Evidence of Benefits, Summary of Benefits & Coverage, Member Handbook and more
  - **Health Reminders** – Learn about screenings and exams that are due
  - **Digital Health Coaching** – Take a free health risk assessment and sign up for online member programs with free digital coaching
  - **Wellness Events** – Enroll in our free, off-site member programs and events
  - **HAP Advantage** – Get codes for HAP Advantage member discounts on a variety of health and wellness purchases
- **Health library** – Link to thousands of health topics, suggested treatments, tests and interactive decision aids
  - **Link to Henry Ford Health System MyChart** – View your lab results, schedule appointments, request a prescription refill, pay a bill and more

### Register on hap.org in just a few steps:

1. Visit **hap.org** and click *Register Now*
2. Click on *Member* and complete the Member Information section using your ID Card
3. Create your own password and challenge question to secure your registration
4. Click *Submit* and that's it! You are now ready to log in using your ID number and your password!

### Go Mobile with our Free Apps:

- **HAP OnTheGo** – View your ID card in real-time, easily find a doctor or health care facility, check symptoms and manage health conditions
- **Assist America** – Get global emergency travel assistance and identity theft protection services. To use this service, you'll need your HAP reference number. Log in and click *Assist America* in the *Quick Links* section.
- **HAP's Pharmacy Benefit App** – Search "Catamaran" in the App Store or Google Play to manage prescriptions, price medications, view medication history, find a pharmacy and research drug information.