

HealthEquity®

15 West Scenic Pointe Drive
Draper, UT 84020

Your HealthEquity® Visa®
Flexible Spending Account
Card is HERE

CONVENIENT ACCESS TO *your* account

Your card can be used everywhere Visa debit cards are accepted for qualified expenses that are allowable according to your plan details, such as the pharmacy counter or doctor's office. This card will not work at ATMs, gas stations, restaurants, or other establishments not health related and you cannot get cash back. See Cardholder Agreement for complete usage restrictions. Choose the "credit" option when swiping your card or enter a PIN to use as debit. To receive a personal identification number (PIN), call the number on the back of your card.

Remember:

- Review your plan details for a list of qualified medical expenses your debit card can be used for.
- Always save your itemized bills; you may need to submit them to HealthEquity.
- Know your balance: check your balance on your HealthEquity member portal or by contacting Member Services.

Download HealthEquity's mobile app* in the App Store® or Google Play™ to check and manage your account anytime, anywhere.

***Must activate account via HealthEquity website in order to utilize the HealthEquity mobile app.**

HealthEquity Visa Reimbursement Account Card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. The Bancorp Bank; Member FDIC.

Visit your member portal to access account information.

HealthEquity does not provide legal, tax or financial advice. Always consult a professional when making life changing decisions. It is the members' responsibility to ensure eligibility requirements as well as if they are eligible for the expenses submitted.

To log on to your HealthEquity member portal:

- Go to <URL>.
- **First Time Log In** - If you are a member logging in for the first time, select *Create username and password*. Please be prepared to enter your first and last name, your Social Security number, birth date, zip code of your current residence, and the last 4 digits from the above card. This information is used to identify you as the account holder.
- **Existing Members** - Type in your username and password. Your username is your account number or your registered email address.
- If you have any questions, call <phone number> HealthEquity's Member Services team is available every hour of every day to assist you.